keena
Healthcare Technology

NEW KEY FEATURES

Optical Character Recognition and AI

Automatically extracts key data (e.g., Patient Name, DOB, Provider, Date of Service), reducing manual input while ensuring accurate indexing.

Documents requiring manual review are routed to the centralized work queue.

Patient Data Normalization

Robust data refinement processing standardizes key demographics to ensure correct patient matching and minimizes the creation of duplicate patient errors.

Centralized Work Queue

Consolidates workflows by eliminating task boards and reducing fragmentation, improving operational efficiency.

Batch Splitting

Simplifies batch management by efficiently processing documents for multiple patients, pages, or files.

Failed Fax Identification

Detects and prevents duplicate or incomplete faxes caused by fax resend errors.

Order Completion and Referral Loops

Automates order processing and closes referral loops directly within your EHR, enhancing workflow accuracy.
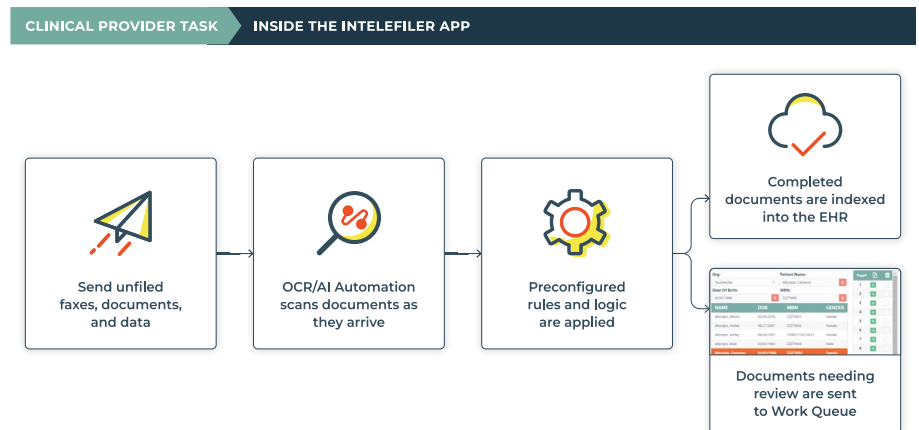
InteleFiler

Automate document input and eliminate unfiled EHR documents.

Fast, Accurate, Automated: Transform Document Import Processes with InteleFiler

InteleFiler solves the growing challenge of unfiled documents in EHR (Electronic Health Record) systems, many originating from outdated fax processes. With millions of unfiled patient records, accuracy, safety, and patient care efficiency are at risk. InteleFiler's latest release leverages AI and OCR technologies to transform document indexing and streamline workflows, delivering greater accuracy and productivity.

Improve your practice with InteleFiler's advanced features to automate manual tasks, reduce errors, and ensure timely access to patient records directly within your EHR. Part of Keena's interoperability suite, InteleFiler integrates seamlessly into your existing systems and workflows.

InteleFiler Workflow

CLINICAL PROVIDER TASK | INSIDE THE INTELEFILER APP

Send unfiled faxes, documents, and data → OCR/AI Automation scans documents as they arrive → Preconfigured rules and logic are applied → Completed documents are indexed into the EHR

Documents needing review are sent to Work Queue

INTELEFILER TOOLS

Batch History Report
Provides an overview and history of filed documents

Automated Performance Report
Documents and batches completed in a certain period

Upgraded Auditing
Track performance with user and login timestamp reports

Benefits

Automate Document Processing

Advanced Automation: Applies indexing rules, OCR, and AI technology to automatically extract and file key data, minimizing manual workload.

Streamlined Filing: Automates scanning, indexing, tasking, and order closure processes, making patient records immediately accessible.

High Accuracy: Prevents filing errors, duplicates, and rework with AI-driven precision.

EFFICIENCY IN ACTION

Scan or Send Documents

Upload faxes, PDFs, or other documents—no sorting required. InteleFiler's intelligent system handles it all.

Automated Analysis

OCR and AI technology analyzes documents, extracts data, and matches templates to streamline filing.

Workflow Rules Applied

Critical data and workflow rules automatically place documents and data into the correct EHR location.

Centralized Validation

Documents requiring review are routed to a centralized queue, simplifying manual indexing.

Intelligent Filing and Tasking

Automated demographic matching ensures all documents are accurately filed into patient records.

Enhance Productivity

Time Savings: Reduces click counts from 30-35 clicks per document to 5 or less. Staff resources are freed for critical patient care tasks.

Error Reduction: Improves accuracy, ensuring patient records are complete and available for timely care decisions.

Faster Turnaround: High-priority documents are processed quickly, directly supporting patient care quality.

Scalability and Growth

Supports Growth: Accommodates increased document volumes without additional staffing costs.

Custom Configuration and Templates: Tailors system configurations and workflow templates to address your practice's unique needs.

Enhanced Reporting: Provides batch history, automated performance reports, and upgraded system auditing for transparent operations and informed decision-making.

> *"I was initially skeptical that InteleFiler could accurately index hundreds of thousands of diverse external documents that we receive at our organization, annually. But, after auditing every scan for several weeks, I became a believer and huge proponent of InteleFiler.*
>
> *After 30 years of working in the industry, I can honestly say that Keena is the best technology partner I've worked with, by far! They are **responsive and communicate** very clearly and their **applications always work as promised**!"*
>
> **YVONNE KEYS**
>
> Director, Clinical Systems | Intermountain Healthcare

Discover the InteleFiler Advantage

Learn how InteleFiler can optimize your document management process, reduce manual effort, and improve patient care quality. <u>Contact Keena today</u> to schedule a demonstration and take the first step toward intelligent document management.

Email: <u>sales@keenahealth.com</u>
Phone: <u>315.707.7843</u>