keena
Healthcare Technology

BENEFITS

Reduce Risk & Ensure High Quality and Timely Care Decisions
Get important information into your patients chart faster.

Fits Your Workflow
Just scan or send faxes, documents, and data to InteleFiler.

Increase Accuracy
Reduce missing critical patient data and misfiling caused by manual filing errors.

Eliminate Manual Workload
Applies indexing rules to place documents and faxes into your patient's chart. Automate scanning, indexing, tasking and the closing of orders.

Save Time
Reduce click-count required to index a document from 30-35 clicks down to 5 or less.

InteleFiler

Automate Document Processing and Eliminate Unfiled EHR Documents

INTELLIGENT DOCUMENT MANAGEMENT

InteleFiler solves the growing problem of unfiled documents in EHR (Electronic Health Record) systems, many of which originate from the aging process of fax machine usage. With millions of unfiled patient records, the accuracy, safety, and efficacy of patient care becomes a genuine concern for caregivers. InteleFiler leverages advanced technology that combines document management and workflow automation to analyze, index, and import documents and data into your EHR.

Improve your practice with InteleFiler to eliminate the manual workflow, increase accuracy of your patient record input, and make all patient records available to your providers within your EHR. InteleFiler is part of the Keena interoperability suite and is designed to integrate into your existing systems and workflows.

InteleFiler

Import data and send unfiled faxes and documents — Document Data Analysis — Client Pre-Configured Filing Rules and Logic Applied — Indexer Validation

Orders & Tasking Workflow

Index & Document Filing Workflow

Many clients see a 40-50% lift of their manual processing after Keena's initial Optimization and Documentation Review. Our comprehensive InteleFiler Discovery includes:

Batch Content Analysis: Review the types of batches received to uncover documents that could immediately be filed automatically by InteleFiler and uncover obstacles for others for recommendations on changes for automation.

Volume Statistics: Look at backlog, incoming, and daily indexed to understand how the current process is working and how InteleFiler can make it better

Documentation Assessment: Review indexing decisions points that manual indexers currently follow to find efficiencies, streamline processes and to help define rules for automation

1. Faxes, documents and data

Scan all of your paper documents, send us your electronic faxes, give us all of your PDFs as well as any information from an EHR or other electronic sources. There's no need to sort or organize your information in any way; InteleFiler will take care of that.

2. Document Analysis

InteleFiler's automated indexing incorporates Optical Character Recognition (OCR) to scan documents as they arrive against a repository of templates, finds matches and performs the heavy lifting of populating your EHR automatically or if preferred with human validation.

3. Your Workflow Rules Applied Automatically

InteleFiler indexes critical information and applies workflow rules to place document and discrete data into your patient's chart. Manual tasks such as order management, physician tasking, and closing workflow and lab orders are automated by InteleFiler, allowing your staff resources to be utilized more effectively.

4. Document Validation, Indexing, and Import

Our document validation process ensures that all of your documents are properly captured, reviewed for accuracy, and indexed directly into your EHR. Any documents the system doesn't automatically find a match are moved to the work queue for indexers to process. We can also accommodate If you have a workflow that requires review and sign-off by providers.

5. Intelligent Filing and Tasking with Your EHR

Documents and faxes are automatically processed with patient demographic matching via workflow rules and are filed directly into the EHR.

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